

# Curriculum Vitae

## Teresa Francesca Bertotti

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### Current position and roles

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2018 – Present – Associate Professor of Sociology (Social Work) in the Department of Sociology and Social Research University of Trento. Serves as vice president of Bachelor in Social Work

2018 - Present – Vice president of the BA in Social Work – University of Trento

2020 – Jan. Miur ASN. National qualification as Full Professor for the Disciplinary Area of General Sociology, (14C1), specialisation in social work.

### Previous academic positions

2013- 2018 Aggregate Professor (Ricerca TD A type) at the University of Milano Bicocca - Department of Sociology and Social Research – Milano (until Feb, 2018)

2003- 2012 Lecturer of Social Work, Bachelor of Social Work, Department of Sociology and social research , University of University of Milano Bicocca.

1999 -2003 - Lecturer and Teaching contracts in the Catholic University of Milan, Master Programs and postgraduate course in Child protection, Faculty of Psychology

2007 – 2010 PhD, Doctoral school Social Research Methodology and Applied Sociology – Social Work curriculum University of Milano Bicocca

### Previous professional employments

1986-2012 - Social Worker and Social Work Manager at the CBM (Centro per il bambino Maltrattato e la cura della crisi familiare- Soc coop Onlus- (Centre for abused children and family crisis treatment) in Milan with various positions. From counselling work with families, to innovation projects leader and top management.

2001 – 2012 - Collaboration for social work research and training activities at the IRS Institute for Social Research, Milan

1982 – 1985 Social Worker in local social services in Milano province

### Education

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2011 Ph.D. in Methodology of Social Research and Applied Sociology – Social Work curriculum. Dissertation title: “Ethical dilemmas and decision making in child and family services in Italy. A

qualitative study in Lombardy region” - Supervisors: prof. Annamaria Campanini (Social Work) and Prof.ssa Sonia Stefanizzi (Social Research methods) (University of Milano Bicocca).

1992 Honour (MA level) in Political Science and Social policy, University of Milan.

1982 Bachelor in Social Work, The School of Social Work, Milan. (later integrated and validated as MA – Thesis at the Catholic University of Milan, year 1991)

### **Other trainings**

2000 - 2002 - “Training for trainers” - Two years school at the Studio APS “Studio Analisi Psicosociale” in Milan, Seminars and residential courses on analysis of organisational processes, building and conducting teams, managing conflicts in the organisations.

1997 (July - Aug) Essex University (Colchester UK) Summer School in Social Science and Data Analysis and Collection, European Center for Analysis in Social Science (ECASS)

### **Actual main research interests**

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Child protection systems and Social work practice;

Ethics in social work;

Decision making in Social work

Social Services organization and Evaluation

Professional identities and organisation

Social work education

Qualitative research methods

### **Teaching activities and interests –(academic experience)**

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#### **2018 – present - University of Trento**

Social work in Practice (BA – 3<sup>rd</sup> year)

Methodology of evaluation in social services (MA 1<sup>st</sup> Year)

Methods and Techniques of work in Social Services Advanced. (MA 1<sup>st</sup> year) (from 2019)

Free seminars on Child protection systems and Ethics in Social work (Global perspective) (2018 – 2019)

Supervision of Master students for their thesis at the MOVASS Course

#### **2003 – 2018 University of Milano Bicocca**

Principles and Foundation of Social Work” (1<sup>st</sup> year, BA , 4 yrs -

Social Work Methods and Technique of Social Work I<sup>o</sup>” (2<sup>nd</sup> year BA, 2 yrs)

Social Work Methods and Technique- of Social Work II<sup>o</sup> (3<sup>rd</sup> year BA 5 yrs)

Social Work in Europe” Tutorship (2<sup>nd</sup> year, MA, 2003-2004)

Quality Evaluation in social work” (3<sup>rd</sup> year, BA in Social Work, 2003-04)

Supervision of Master students for their thesis at the PROGEST Course (Programmazione Gestione dei Servizi Sociali) 2014-2017

#### **1998 – 2005 Catholic University of Milano**

Lectures and Module coordinator of “*formal and informal networks protecting from traumatic events*” II<sup>o</sup> level Master Degree Program “Child Abuse and psychology of trauma” - Faculty of Psychology (2004 - 2005)

“Social work with networks” lecturer at the Master Program “Social Policies, social services and Child protection”, Faculty of Sociology (2002- 2003)

“Social Work in Child Protection” – Lectures at the Postgraduate Course Program on “Child Abuse Interventions” -- Faculty of Psychology (1998 – 2003)

## Other universities

2018 – 2019 –

Online lectures at the MA course on "Social Work in an international and intercultural context" - University of Applied Sciences and Arts, Faculty of Social Work and Health, Hildesheim, Denmark.

Visiting Professor at University college of Ghent (B) -Social Work, Lectures at the International Social work Module and International week, Meeting with Belgian social work teachers and scholars – Ethic in social work, Child protection systems

2012- 2015

Visiting scholar at the School of Humanities and Social Sciences of Huangzhou Agricultural University – Whuan Hubei Province (China) - in November 2012; November 2014; and November 2015. Teaching at Master courses in Social Work; meeting with teachers, open lectures in other universities (Whuan University, Wuhan University Of 3echnology, Huazhong University of Science and Technology), visit and counselling to the rural community center held by the University.

"Social Work Methodology" at European Master in Social Work with Families and Children, at ISCTE – IUL Lisbon Portugal ([www.mfamily.eu](http://www.mfamily.eu)) in partnership with Universities of Gothenburg (S), Stavanger (N) and Makerere (Uganda). Two editions in 2012 and 2014

## Teachings at PhD level

2016-2017 - Lectures at PhD programs (XXXII° ciclo) of Doctoral school 'Pedagogia generale, pedagogia sociale e didattica generale - Pedagogia sociale e Servizio sociale' of Libera Università di Bolzano and to the doctoral school "Sociologia Applicata e Metodologia della Ricerca Sociale" of the Dept. of Sociology and Social Research, University of Milano Bicocca. "ethical aspects in social work research".

Review of PhD Thesis as external evaluator. University of Padua (I) Dottorato in Medicina dello Sviluppo e Scienze della programmazione sanitaria, XXIX° ciclo.

2012-2015 Lectures at the PHD program of the doctoral School INDOSOW (International Doctoral Studies in Social Work), held by a consortium of six European universities, led by University of Ljubljana (2012, Lubliana, 2013 St Polten, 2015, Cambridge) – Intensive program

2012 - External evaluator of PhD Thesis for Universita Complutense of Madrid, UCM (Spain) Facultad de Trabajo Social. Doctorado en Trabajo Social y Servicios Sociales.

## Teaching activities (non-academic -selection)

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2010 - Multidisciplinary educational program" - DAPHNE III "The development of multidisciplinary support to victims of violence at home and school in Baltic Countries" ARAI Region Piemonte, October 2010. "Multidisciplinary educational program"

2001 - 2012 - Various collaborations with IRS for the development of researches and training programs addressed to professionals. First on evaluation methods in social work interventions and later regarding for social service managers' and social work team coordinators. in various Italian regions, funded by public organizations as Municipalities, Regions, Health agencies.

1998 - 2007 - Training and Supervision sessions in France (IRTS - Institut d'etudes systemiques, and JCLT - Jeunesse, Culture, Loisirs et Techniques, Beauvais, Fs), in Switzerland (Cerfasy, Neuchatel), and Belgium (Ass. Atout, Lille) involving social workers and multiprofessional teams on the topics of social work with families.

1990 - 2012 - During the professional engagement with the CBM, I have been part of training staff both in teaching and in developing new training programs in many fields of child protection, family work, interagency work in mandatory contexts. Training to professionals (social workers, psychologists, educators), in various parts of Italy

## Participation in national and international research group (on going)

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2014 - on going – Participation to ‘DARSIG’, an International Research group on “Decisions, Assessment and Risks” in social work, established as Special Interest Group within the ESWRA (European Social Work Research Association) Convenors: Brian Taylor, Ulster University, Andrew Whittaker, London Southbank University. Contribution on social work evaluation and decision making, comparative analysis primarily in child welfare social work

2017 – on going - Participation and Founding member of SWERG (Social Work Ethics Research Group) And International Research Group established as special Interest Group within the ESWRA (European Social Work Research Association) dedicated to researching ethics in social work practice, including ethical professional identity, the role of virtue ethics and professional wisdom. Convenors: Sarah Banks (Durham University, UK), Ana M. Sobočan (Ljubljana University, SLO). Several contributions on education, ethics in social work research, ethics and organisation.

## Research and counselling activities

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- 2017 - 2020      Consiglio Nazionale Assistenti Sociali - “Ruolo e qualità del servizio sociale nelle attività di tutela dei minori” (Role and quality of social workers in child protection activities). Principal investigator: Research design, project management, data collection and analysis. Coordination of research sub teams. Direct involvement in two Research Units, dedicated at “the prescribed role of social workers” (document analysis), and at “the enacted role” (practice research).
- 2019 - on going      2019 - present “COPING - Construction of Parenting in Insecure Grounds” -PRIN research Project - Principal Investigator: Prof. Silvia Fargion. Member of the Research Unit related to Parenting in high conflict separations. Ongoing main activities: data collection (qualitative interviews) and analysis (grounded theory with Nvivo)
- 2018 - 2019      “Building a common language about social assessment among social workers working in the different areas of the health services” - An Action research project and training involving group discussions and training of 60 social workers in the Verona health services. Funded by Ulss 9 Verona. Nov. 2018 - dec 2019.
- 2018      “Implementation of the Rel Inclusion income (Reddito di Inclusione ) in the area of Seriate (Bergamo)” - Participatory Action research with the group of social workers, aimed at identifying success factors of social workers involvement and providing guidelines. Funded by local authorities (May- December)
- 2017 - 2018      SWERG (Social Work Ethics Reserch Group) - Self funded participation to International group, comprising researchers from Europe and North America, exploring the concept of professional ethical identity (PEI) for understanding and improving the ethical practice of social work. Main activities: sharing ideas about frameworks and paradigms helpful to conceptualize PEI, exploring methodologies, proposing workshops during international conferences (ECSWR 2017, 2018) - in progress
- Consiglio Regionale Ordine Assistenti Sociali Lombardia - Progetto “Esordienti” - Small research project funded by the Regional Council of Social work in Lombardia, investigating need of support to newly qualified social workers. Main activities: research design, focus group, report writing
- 2017      Bolzano Province, Social policies Department. Progetto “Istituzione di equipe specialistiche territoriali nell'ambito della violenza e dell'abuso sessuale sui minori”

- (Establishment of local specialized teams, in the field of child sexual abuse).  
Counselling to the steering group.
- 2016-2017 Azienda Ulss 20 Verona - Consultori familiari. “Riscoprire il significato e il ruolo del servizio sociale consultoriale nel cambiamento sociale e organizzativo” (Rediscovering meaning and role of social work in family services, in period of transition). Main activities: counselling activities and training to social workers’ group
- 2015 - 2017 University of Milano Bicocca - Department of Sociology and Social Research – Research Project “Azioni di supporto al processo di riorganizzazione della direzione centrale politiche sociali e cultura della salute” (Support to the reorganization of the department of social services in Milan Municipality). Research on the impact of the reorganization on practitioners and actions of training and support. Funded by the Department of Welfare of the Local Government, following a competitive bid. Scientific coordination with prof. Carla Facchini and Paolo Rossi. Main activities: Coordination of the research, participation to the data collection, data analysis and production of the research report
- University of Milano - Bicocca - Department of Sociology and Social Research Research project “Le competenze dell’assistente sociale e le sfide professionali: una ricerca in Lombardia a partire dal progetto ESCO (Social workers’ competences and professional challenges: a regional survey in the frame of the ESCO project). Research in collaboration with the regional board of social workers Lombardia, Scientific coordinator: Prof. Annamaria Campanini. Main activities: support to data collection, data analysis and research report
- 2012- 2014 Research project "The quality of Child and Family services belonging to Special Agencies for Human services" funded by NeASS (Network of Special Agencies) Milano Province, Italy - University of Milano Bicocca - Department of Sociology and Social Research. Main activities and responsibilities: Scientific Coordination with prof. Lavinia Bifulco, (Univ Milano Bicocca); supervision of processes of data collection and analysis.
- “Coordinated responses to Child Abuse and Neglect in Europe
- 2013-2014 Research Action Project “Guide lines for child protection in Naples” - University of Milano Bicocca - Department of Sociology and Social Research and Cooperativa Orsa Maggiore. Main Activities: Scientific coordination; supervisor and tutoring of processes in data collection; data analysis and results
- Cesena Municipality - “New competences for social workers in a changing welfare” – Research Action with local social services - University of Milano Bicocca - Department of Sociology and Social Research. Main activities: Scientific responsibility, management of the action research project; conducting focus groups; data analysis and results.
- 2012-2017 Verona Municipality – Research and Counseling for the reorganization of Children and Family Social Services of Verona municipality. (Project with IRS – Institute of Social Research)
- Responsibilities and activities: joint scientific coordination; supervising data collection and elaboration; conducting focus groups; re designing organization, monitoring.
- 2012 – 2014 Der Weg (La strada) non-profit association (Bozen – I) - PTT project “Prevention, Treatment and Therapy for child sexual abuse victims” in Bolzano Province, funded by the Italian Minister of Equal Opportunity in 2011. Activities: Supporting networks in building intervention protocols and guidelines; focus groups.
- University of Milano Bicocca - Department of Sociology - Project “Improving networks and intervention in child protection and family support” in Sondrio Province (Italy),

funded by Sondrio Province. Scientific coordination, conducting managers' group and supporting setting of internal guidelines and networks protocols and guidelines

Research project "The quality of Child and Family services belonging to Special Agencies for Human services" funded by NeASS (Network of Special Agencies) Milano Province, Italy - University of Milano Bicocca - Department of Sociology and Social Research. Main activities and responsibilities: Scientific Coordination with prof. Lavinia Bifulco, (Univ Milano Bicocca); supervision of processes of data collection and analysis.

- 2011-2013 University of Milano Bicocca - Department of Sociology and Fondazione Zancan (Padua) "How to train and support social workers to use the evidence research in direct work contact with clients", with special focus on links with teaching activities. Funded by Fondazione Zancan; Scientific coordinators: dr Tiziano Vecchiato, Prof. Annamaria Campanini (University of Milano Bicocca). Main activities and responsibilities: support to the coordination of the research with National Association of Social Work teachers (AIDOSS), participation to the data collection.
- 2008-2010 Phd Research Project "Ethical dilemmas and decision making criteria adopted in child and family services in Italy. A qualitative study in Lombardy region" - Thesis supervisor: prof. Annamaria Campanini and Prof.ssa Sonia Stefanizzi (University of Milano Bicocca).
- 2009 Supervision and scientific counselling to research project on "Social work and foreign families in the area of Bergamo" – Association Shinui – funded by the Municipality of Bergamo
- 2006 - 2007 Municipality of Reggio Emilia – "Processo di riorganizzazione dei servizi sociali del comune di Reggio Emilia" – Research study on the process of reorganisation of social service of the municipality. Main activities: data collection through documentation analysis, focus group interviews, final report. In collaboration with prof. Annamaria Campanini
- 2005-2007 "Referrals of child abuse and neglect cases in the town of Milan" –CBM's (Centro per il Bambino Maltrattato) Research Centre. Scientific coordinator: Prof. Paola Di Blasio, Catholic University of Milan; Main activities: data collection and data analysis, final report.
- "Evaluating the quality of social work" – Participative research – in collaboration with IRS (Institute for Social Research, Milan) Main activities and responsibilities: Joint scientific coordination of the research group, conducting interviews and focus groups, participation to the data collection, data analysis, final research report;
- 2003 - 2004 IRS – Istituto per la ricerca Sociale – Evaluative researches of the project "Città sicure per I bambini e le bambine" in the province of Forlì/Cesena – Main activities: research design, coordinating data collection, focus groups and questionnaires, final research reports
- IRS – Istituto per la ricerca Sociale – Monitoring and evaluation of "Piani territoriali per l'infanzia e l'adolescenza" of the province of Ravenna and Lecco. Main activities: Participative research, coordination of data collection with users and professionals, final research report
- 2002 – 2004 CISMAI - Italian Network of Services against Child abuse. Research project on "child protection services organizational models funded by CISMAI. Main activities and responsibilities: Scientific coordination; data collection through interviews and documentation analysis, drawing guidelines on child protection services' minimal requirements.

2001- 2003	CBM Research Center – “Evaluation of the “Centre for Multifamily Treatment through a participative approach” – Funded by Health Local Units – City of Milan – Main responsibilities and activities: Scientific Coordinator; Supervision of data collection and interviews with service users and professionals, final report.
1999 – 2001	CBM Research Center – “Evaluation criteria used by social worker for child protection assessment” – self funded research group. In collaboration with IRS (Institute Social Research), Milan. Main activities: scientific responsibility and coordination of the research group, interview and focus groups, data collection and data analysis
1998 – 2002	CBM Research Center - Member of the International research group of the project “EPCAP - Evaluation Participative des Capacité Parental - Comparaison des pratiques dans trois pays européennes et développement d’un modèle innovante» funded by the Obsevatoire de l’Action Social (ODAS) of the National French government. Countries involved: France, Italy, United Kingdom. Main activities: coordination of the Italian group, interviews with families and professionals
1998 – 2000	CISMAI (Coordinamento Italiano Servizi contro il Maltrattamento Infantile) national study on specialized services against child abuse in Italy, carried about in collaboration with the Ministry of welfare
1999-2000	National Documentation Center on Childhood and Adolescence – Florence – Member of the research unit of the research project “le violenze sessuali verso I bambini” (Sexual violence towards children), scientific coordinator: Donata Bianchi (National center). Main activities: design and implementation of the research,
1996 – 1998	CBM Research Center - Member of local research unit of CAPCAE (Concerted Action Prevention Child Abuse in Europe), funded by Biomed European commission, involving 8 European countries in collecting data and evaluating prevention policies.  Scientific coordinator: Prof. C. May-Cahal Wattam, University of Leicester (UK); Local scientific coordinator: Prof.ssa Paola Di Blasio, Catholic University of Milan. Activities: support to the coordinator of the research, participation to data collection and data, production of data report

## **Reviewer and editorial board member**

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*Referee for:* la rivista di servizio sociale, Child and Family Social Work, European Journal of Social work, Social work education international journal, Ethics and social welfare, La rivista delle politiche sociali, Autonomie locali e Servizi Sociali, International Social Work, Maltrattamento all’infanzia,

### *Editorial Board member*

- European Journal of Social work (from 2019
- scientific committee of the book series of the FNAS Fondazione Nazionale Assistenti Sociali (National Foundation of Social Workers) from 2019
- Journal of Social Work Values and Ethics- from 2018 on going -
- ERIS Check and Slovak Social Work Journal from 2017 - on going
- scientific committee of Prospettive Sociali e Sanitarie from 2013- on going

## **Membership and community involvement**

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EASSW - European Association of Schools of Social work -

- President (from 2019 on going
- Elected Member of the executive board from 2015, with Secretary functions from 2017

IASSW - International Association Schools of Social Work - From 2018 on going

- Board Member as EASSW president and officer.
- Member of task groups on: Social work Research; New statement on Ethical principles in Social Work”, Global Standard in social work education

ESWRA - European Social work Research Association - from 2012 on going

- Active participation to Special Interest Groups on: DARSIG - Decision Assessment Risk Special Interest Group, and Social Work with Children and Families Across Europe (Chaired by Silvia Fargion, Michelle Lefevre, Karen Winter; Gillian Ruch,

SOCISS - Società Italiana Servizio Sociale - The Italian Society of Social Work Research - Member from 2016

AIS - Associazione Italiana Sociologi (Italian association of Sociology) - Vita quotidiana and Politiche Sociali sections - from 2009

AIV - Associazione Italiana di Valutazione - from 2014

AIDOSS - Associazione Italiana Docenti di Servizio Sociale (Italian Association of Social Work Educators)

- Member of the executive committee from 2009 to 2015

### Other appointments and conference/panel organisation

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2019	Member of examination commission (RTDB selection - university of Turin) President of State Exam commission for Social Workers (University of Trento)
2018 - 2019	Member of the scientific committee of the 3rd EASSW Conference “Social work education in Europe” held in Spain in June 2019  External evaluation of the new curriculum of Bachelor in Science of Social Work University of Nicosia - (Cyprus) Cyprus Agency of Quality Assurance and Accreditation in Higher Education (dec 2018 - febb 2019)
2017 -	Guest editor of the Special Edition of Social work Education International Journal, ““A sustainable future for social work education in Europe” related to EASSW- Unaforis Conference held In Paris, in 2017
2016 - 2017	Member of the Scientific committee of the “1° Conferenza Italiana sulla Ricerca di Servizio Sociale CIRSS” - First Italian conference of Social Work Research” - held in Turin, 25 -26 <sup>th</sup> , May, 2017  Chair of the scientific committee of the II ° European Conference on Social Work Education, jointly organized by EASSW and Unaforis – Held in Paris – June 2017
2015 - on going	Member of the Executive Board of the European Association Schools of Social Work (EASSW) since 2015, elected as Officer (Secretary) in July, 2017. Member of Task group ‘membership and communication
2015	Member of the Scientific and program committee of the I° European Conference of Schools of Social Work (EASSW) “Social Work Education: Toward 2025” Organized by the University of Milano Bicocca (Italy), held in July 2015
2014 - 2017	Member of the Scientific/reviewing committee of the European Conferences on Social Work Research organized by ESWRA (European Social Work Research Association) in Bozen (Italy), Lubliana (SLO), Lisbon (PT), Aalborg (2017)
2014 - 2016	Member of the evaluation committee of the Award “social innovation” promoted by the IRS (Institute for Social Research) and the Ordine Assistenti Sociali (National Social Workers Board)
2009 – 2015	Member of the national board of AIDOSS (Italian association of Social Work teachers) and member of the steering committees of the annual AIDOSS ‘schools’ (www.aidoss.org).
2012 – 2014	Member of the steering Committee of Project “AiutaMi”, dedicated to prevent and help victims of sexual abuse, by the Italian Minister of Equal Opportunity in 2011. Leading Institution: Ospedale Maggiore Policlinico Clinica Mangiagalli IRCCS (Istituto di Ricovero e Cura a Carattere Scientifico di natura pubblica), Foundation - SVS service (first aid in case of sexual violence), Milan - Scientific coordinator – Dr. Alessandra Kustermann



- Member of the “Evaluation Panel” of the Daphne III project “Coordinated Response to Child Abuse and Neglect via Minimum Data Set”, with the responsibility of evaluating the minimum data set developed as a core of the potential Surveillance Systems for Child Abuse and Neglect in Europe. Coordinated by the Greek Department of Mental Health and Social Welfare Institute of Child Health.
- Member of the scientific committee of the Conference “Intership as a situated practice” – University of Milano Bicocca, Department of Sociology and Social Research, Social Work (2014)
- 2012 – 2013 Member of the Evaluation Group of Social Policies of the province of Trento (Italy), appointed to set evaluation criteria for social impact and to evaluate social policies of the five years of the Province government – President: Prof. N. Dirindin (University of Turin).
- Member of the Italian NGO Group for the monitoring of the CRC (Child Right Convention) and the promotion and protection of children’s rights in Italy, coordinated by the Ngo’s Save the Children. Main activities: collaboration to chapters on social policies for children
- Member of the scientific committee, appointed to support the “Piano Sociale di Zona”, the Social Plan of Milano Municipality 2012 – 2015 - Scientific coordinator: F. Longo – Bocconi University
- 2011 - 2013 Participation to the Scientific and teacher’s Board of INDOSOW (International Doctoral Studies in Social Work), organised by a consortium of six European universities, (University of Lubjiana Anglia Ruskin University di Cambridge, University of Jyvaskyla, Alice Salomon University of Applied Science, Berlin, University of Applied Science; St Poelten, Milano-Bicocca University). legio docenti (Academic Board)
- 2009 - 2012 Organization of AIDOSS (Italian Association of Social Work Educators) Summer schools and conferences in Turin (2009), Rome (2010), Milan (2012), Rome (2014)
- 2007 Conference organisation “Lo spazio neutro e la protezione degli incontri nei casi di sospetto abuso sessuale” (Child protection in suspected child abuse) - Provincia di Milano
- 2001 – 2004 Coordination of (Coordinamento Italiano Servizi contro il Maltrattamento e l’Abuso all’Infanzia) scientific commission on child and family service organizational models and set of minimal requirements
- 1997 – 1998 Member of the governmental commission outlining ‘National Strategies for contrasting violence against women and children’ related to the National Observatory on Childhood and Adolescence – Ministry of Welfare – On L. Turco.
- 1997 – 2001 President of Italian Network of Services against Child Abuse (CISMAI Coordinamento Italiano Servizi contro il Maltrattamento Infantile), Cismai is now an ISPCAN (International Society Prevention Child Abuse and Neglect) national partner.

## Publications

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### Books

#### *Authored books*

Bertotti, T. (2016) Decidere nel servizio sociale. Metodo e riflessioni etiche. (Decision Making in Social work) Carocci, Roma

Bertotti, T. (2012). Bambini e famiglie in difficoltà. Teorie e metodi di intervento per assistenti sociali. (Children and families in distress. Interventions theory and methods for social workers) Roma, I: Carocci Faber.

#### *Edited books*

Bertotti, T. editor (2016), Il servizio sociale in Comune. (Social work in Municipalities), Maggioli, Sant’arcangelo di Romagna,

De Ambrogio, A., Bertotti, T., Merlini, F. (eds) (2007). L'assistente sociale e la valutazione. Esperienze strumenti, (Social worker and evaluation. Experiences and Tools.). Roma, I: Carocci Faber.

### Articles on peer-reviewed journals

Sobočan, A. M., Banks, S., Bertotti, T., Strom, K., de Jonge, E., & Weinberg, M. (2020). In Conversation with a Case Story: Perspectives on Professionalism, Identity and Ethics in Social Work. *Ethics and Social Welfare*, 1–16. <https://doi.org/10.1080/17496535.2020.1726982>

Rossi, P., & Bertotti, T. (2019). La costruzione «orizzontale» della discrezionalità nei servizi sociali, tra identità organizzative e meccanismi di integrazione delle Street-Level Bureaucracy. *Politiche Sociali*, 3, 447–468. [https://doi.org/10.7389/95411\(fascia A\)](https://doi.org/10.7389/95411(fascia A))

Bertotti, T., Ward, J, Zganec, N. (2019) Crossing boundaries for the future of social work education *Social Work Education, Volume 38,1 p. 1-6*

Sobočan, Ana M., Bertotti T., & Strom-Gottfried, K. (2019), Ethical considerations in social work research, *European Journal of Social Work*, 22:5, pp. 805-818 (fascia A)

Taylor, B, Killick, C; Bertotti, T., Enosh, G, Gautschi, J., Hietamäki, J., Sicora, A., Whittaker, A. (2017) 'European Social Work Research Association SIG to Study Decisions, Assessment, and Risk' , *Journal Of Evidence-Informed Social Work*, 2017, 15:1, 82-94

Bertotti, T. (2017) Il servizio sociale e la tutela minorile. Linee di mutamento e interrogative aperti. *La rivista delle politiche sociali*, 1, pp. 133-145 (fascia A)

Bertotti, T., Facchini, C., Rossi, P. (2017), Traiettorie d'innovazione nel welfare locale. La riconfigurazione del settore politiche sociali nella valutazione degli operatori, *Autonomie Locali E Servizi Sociali*, ISSN: 0392-2278, 2, pp. 275-297

Bertotti T (2016). Investigating the quality of social work. An experience of self-assessment with Italian social workers. *European Journal of Social Work*, vol. 19, p. 468-483, (fascia A)

Garrett P, Bertotti T (2016). Social work and the politics of 'austerity': Ireland and Italy - Il servizio sociale e le politiche dell' "austerità": Irlanda e Italia. . *European Journal of Social Work*, p. 1-13, ISSN:1369-1457, doi: 10.1080/13691457.2016.1185698 , (fascia A)

Bertotti, T. (2015). Resources reduction and welfare changes: tensions between social workers and organizations. The Italian case in child protection services. E. *European Journal of Social Work* ISSN:1369-1457 doi: 10.1080/13691457.2015.1030363, (fascia A)

Bertotti T (2014). Il servizio sociale negli anni della crisi: riduzione delle risorse e impatto sulla professione. (Social Work in the year of the global crisis: resources reduction and profession) *Autonomie Locali E Servizi Sociali*, vol. 3, p. 491-510, ISSN: 0392-2278, doi: 10.1447/79287

Bertotti, T.; Riva, V. (2014) L'apprendimento dal tirocinio: circolarità tra teoria e pratica secondo gli studenti di servizio sociale. Presentazione di un'indagine pilota, (Learning from field practice in social work: results from a pilot study) *Rassegna di Servizio Sociale*, 3-4/14, 32-47

Bertotti, T. (2012). Specificità e proposte per una nuova didattica del servizio sociale (Peculiarities and new methods in social work education). *Rassegna di Servizio Sociale*, 4/12, 107-126.

Bertotti, T. (2011). Book Review: Stein, M. and Munro, E. (eds.), 2008 Young People's Transitions from Care to Adulthood: International research and practice, Jessica Kingsley. INTERNATIONAL SOCIAL WORK, March, 54/2, 287 – 289. (Fascia A)

Bertotti, T. (2010). Servizi per la tutela dei minori: evoluzione e mutamenti. (Child protection services: development and changes) AUTONOMIE LOCALI E SERVIZI SOCIALI, 2/2010, 227 – 245.

Bertotti, T. (2010). Decision-Making and Ethical Dilemmas of Child and Family Social Workers. SOCIAL WORK & SOCIETY. THE INTERNATIONAL ONLINE JOURNAL, 8/1, 148- 151. <http://www.socwork.net/>

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## Book Chapters

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Bertotti, T. (2001). Discutere di lavoro sociale: alla ricerca del significato. Domande aperte, risposte provvisorie. *Animazione Sociale*, Dicembre 2001 31/158, 90-92.

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## **Papers and presentation to conferences (last years)**

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### **2020**

"Mamme e papà in conflitto. Costruzioni di genitorialità su terreni incerti" - welcome speech and Group discussion. Kick off conference of the CoPIng research project, University of Trento 14/2/2020

"Si può apprendere dagli errori? Una riflessione" Invited speaker at the national conference "capaci di ascoltare, liberi di dire. La partecipazione dei bambini e delle bambine per prevenire il maltrattamento istituzionale e costruire percorsi di tutela". Ass. Artemisia, Agevolando, Cismai Firenze 10 Febb 2020

"Empowering care leavers in Europe. The perspective of the European Association Schools of Social Work (EASSW)" Invited speaker at the final seminar - European Parliament, Bruxelles, 20 Feb.2020

### **2019**

Professioni sociali e processi di riorganizzazione/innovazione nei sistemi di welfare" Panel organization and presentation with C. Facchini, A. Salvati, and P. Rossi, at the XII Espanet Italia Conference - Urbino 19-21 September

"Updating the Global Standards for Social Work Education and Training" Workshop, III° EASSW Conference Meanings of qualities in Social Work Education in a Changing Europe" - Madrid, 4-7 June 2019

"Learning and Teaching Ethics for contemporary practice: Exchanging ideas and practices" Invited Master class e Workshop, with S. Banks (UK), A. Sobocan (SLO) e K. Strom-Gottfried (USA), III° EASSW Conference - Madrid, 4-7 June 2019

"La necessità di supporto degli esordienti nella professione. Un'indagine del CROAS della Lombardia" (need of support for newly qualified social workers), Paper at CIRSS (Conferenza Italiana sulla Ricerca di Servizio Sociale), Trento 31/5 - 1/6 2019

"Ruolo e qualità del servizio sociale nelle attività di tutela dei minori. Il processo di una ricerca partecipata promossa dal Consiglio Nazionale e la Fondazione degli assistenti sociali". Oral paper alla CIRSS 2019, Trento June 2019

"Researching ethics in social work" - Workshop at ECSWR (European Conference on Social Work Research), with A. Sobočan (Slo), S. Banks (UK), K. trom-Gottfried (USA), E. de Jonge (NL) M. Weinberg (Canada), Leuven, 10-12 april 2019

### **2018**

Servizio sociale e contrasto alla violenza di genere: dalla radice del problema all'azione per progetti. Il ruolo del servizio sociale" Invited speaker. 'Conoscere, prevenire, affrontare la violenza di prossimità', National conference - University of Sassari (Oct 2018).

New and old competences for future social workers. Results from an Italian survey. Paper Bertotti e Campanini, Paper "Joint World Conference on Social Work, Social Work Education and Social Development" - 4-7 July 2018 Dublin

Traiettorie d'innovazione nel welfare locale. La riconfigurazione del settore politiche sociali del comune di Milano. Il parere degli operatori"- (innovation trajectories in welfare organisation. Reconfiguration of welfare sector in Milan Municipality. The Practitioners' voice) Bertotti, Facchini, Rossi, Paper presented at AIS conference. Bologna, may 2018

"Professional ethical identity re-examined: A workshop with dialogue and data". workshop 8<sup>th</sup> European Conference for Social Work Research. With Sarah Banks, Ed de Jonge, Ana Sobocan, Kimberly Strom-Gottfried, Hugh McLaughlin, Edinburgh (UK) april 2018

"Assessment in Social Work: meanings, tools and professional discretion" Convenor and Introductory notes to DARSIG Pre Conference at 8<sup>th</sup> European Conference Social Work Research, Edinburgh (UK) 18-20 april 2018

"Il sistema dei servizi socio sanitari nella tutela dei minori e delle famiglie. Complessità e prospettive" (Child protection system: trends and challenges). Keynote at the seminar "Percorsi di tutela per i minori e le famiglie. Le Istituzioni ed i Servizi si interrogano" Organized by the municipality of Perugia (Umbria- Italy) and the National Social work Board., March, 12th, 2018

"Risorse Umane. Per davvero. La centralità delle professioni sociali nel welfare milanese" - Presentation at the 7th Forum of social policies of Milano City. 22- 25<sup>th</sup> March, 2018. Milan

## 2017

Decidere nel servizio sociale: metodi e riflessioni etiche" (Decision Making in Social Work, Method and ethical considerations) - Presentation at the national conference "La tutela dei minori affidati ai comuni e l'assistenza territoriale socio sanitaria" (Child protection and social health assistance), Organized by ANCI (National Association of Local Municipalities) in Genova, 23<sup>rd</sup> November, 2018

"Social Work Education in Italy: the complex Process of Academisation" Presentation at the international conference "Faces of Social Work Education" in Europe, organized by FBTS (Fachbereichstag Soziale Arbeit) and EASSW, in Koln, (G), 8, November 2017

"Le système de protection de l'enfance en Italie" Presentation with Stefano Cirillo and Annamaria Caruso at the international conference "Au service de l'enfant en danger: Dialogue d'experts européens: Focus sur trois approches différentes: France, Italie, Belgique". Organized by SOS enfance – Bruxelles,(B) 28 – 29 Septembre

"La valutazione delle competenze genitoriali nella tutela minorile: una riflessione su tre aspetti generali" – Keynote at the opening seminar "La valutazione delle competenze genitoriali nella tutela del minore" organized by the Regione Umbria - 13 settembre, 2017

"Social workers' competences advocated in social services: an Italian extensive survey in the frame of the ESCO project" with A. Campanini, Paper presented at the II<sup>o</sup> European Conference on Social Work Education, Paris, June 2017.

"The Ethical Dilemmas for Educators" Workshop presented at the II<sup>o</sup> European Conference on Social Work Education With Kim Strom-Gottfried, Ana Marija Sobočan, Sanela Bašić, Tuomo Kokkonen, Andrew Eccles Paris, June 2017.

"Ethical consideration in social work research" Workshop presented at 7<sup>th</sup> European Conference for Social work research. With Kimberly Strom-Gottfried (University of North Carolina) and Ana Sobocan (University of Lubiana) - Aalborg (DK) April 2017,

Researching the professional ethical identity of social workers: challenges and possibilities" Symposium presented at 7<sup>th</sup> European Conference for Social work research. with Ed de Jonge, Sarah Banks, Kimberly Strom-Gottfried, Merlinda Weinberg, Hugh McLaughlin, Sabrina Keinemans Aalborg (DK) april 2017,

"Supporting families and protecting children: an European perspective" - Presentation at the International Conference on "Family service and community development", Peking Universtiy, China Social Work Research Centre, China. 11-13<sup>th</sup> March, 2018

"Presente e futuro della professione" (Present and future in social work profession) - Presentation at seminars organised by University of Trento, Department of Sociology and Social Research, Trento, March, 1<sup>st</sup>, 2018

## 2016

Social work and the promotion of human rights: the impact of austerity" – Keynote at international conference "Human Rights approach on Social Work Education" – University of Coimbra (P) – 21 October, 2016

"Traiettorie d'innovazione nel welfare locale. La riconfigurazione del settore politiche sociali del comune di Milano e il parere degli operatori" Paper at IX Espanet Italia Conference - Bertotti, T., Facchini C., Rossi, P. - Macerata, 22-24 settembre 2016

"Lavorare insieme: la delicata costruzione di visioni condivise e la presa di decisioni" - "Il senso della valutazione delle cure parentali per il benessere del bambino" - Keynotes at two Seminars on "Attività di tutela e prevenzione

dell'allontanamento dei minori" - Emilia Romagna Region and Municipality of Bologna - 18 gennaio – 3 maggio 2016

"La valutazione dell'opportunità di adottare: la persona e la coppia nel contesto ambientale e sociale" (Evaluation of couples asking for adoption)- Keynote at conference organized by Regional Government of Lazio .19 aprile

2015

Genitori affidatari professionali: impatto sulle relazioni familiari della retribuzione di funzioni di cure. Esiti di una ricerca qualitativa" - Relazione al convegno nazionale "La ricerca sociologica sulla famiglia in Italia: approcci, metodi, prospettive di crescita" - Università Milano Bicocca e Università Cattolica di Milano – 10-11 dicembre 2015

"Dilemmi etici e criteri di scelta degli assistenti sociali dei servizi per l'infanzia e la famiglia. Una ricerca sull'etica applicata" - Relazione al convegno "Etica e deontologia del servizio sociale" organizzato dalla Città Metropolitana di Milano – 28 settembre 2015

"Ethical dilemmas in child and family social work and emerging form of professionalism" – Paper at ISA (International Sociological Association) Interim Conference - RC 52 'Professional Groups' - Università Cattolica di Milano

"Managing conflict of interests in setting participative evaluation research". Paper at "5<sup>th</sup> European Conference for Social Work Research" - Organizzata da ESWRA (European Social Work Research Association) – Lubiana (SLO)

Action Research as a way to support the implementation of guidelines in child protection services" – Paper at "5<sup>th</sup> European Conference for Social Work Research" - ESWRA (European Social Work Research Association) – Lubiana (SLO)

'Come i dati aiutano il lavoro dell'assistente sociale' – Paper at the National conference presenting the EU funded project "Coordinated Response to Child Abuse & Neglect via Minimum Data Set" – Istituto degli Innocenti – Firenze

"Process of academisation of Social Work in Italy. Obstacles and opportunities" – Paper at I° conference on 'Social Work Education in Europe: towards 2025' – EASSW (European Association Schools of Social Work) e AIDOSS (Associazione Italiana Docenti di Servizio Sociale) presso l'Università di Milano Bicocca., June

"The World Café as an effective teaching method in Social Work classes" - – Paper at I° conference on 'Social Work Education in Europe: towards 2025' – EASSW (European Association Schools of Social Work) e AIDOSS (Associazione Italiana Docenti di Servizio Sociale) University of Milano Bicocca, June

2014

"Il tirocinio come connessione tra teoria e pratica: indagine sul punto di vista degli studenti" Relazione alla Autumn School AIDOSS (Associazione Italiana Docenti di Servizio Sociale) -Università Roma 3 – Roma – 23-25 Ottobre 2014

"La ricerca azione a supporto della riflessività nelle attività di tutela dell'infanzia" (Action research as a support to reflexivity in child protection activities). Paper and keynote at the city conference on "Child protection and family support" - organized by the Municipality of Naples – Naples, December, 6

"Self-evaluation of the quality of social work practice" - Paper at IV° European Conference for Social Work Research Free University of Bolzano – 15- 17 april 2014:

"Giving participants a voice?" International Workshop carried out with Julia Franz (Hochschule Neubrandenburg, G.) Kim Strom-Gottfried (University of North Carolina, USA), Ana Sobocan (University of Lubiana) - at IV° European Conference for Social Work Research (ECSWR- ESWRA) - Free University of Bolzano – 15- 17 april 2014:.

Seminar on "Reti di sostegno per bambini/e ed adolescenti: professioni a confronto" (Supporting network for children and adolescents: professionals) held in Bozen, promoted in Bozen by the Free University of Bolzano, march 31st, 2014

**2013**

Challenges of social professions facing resources reductions" Proposal and coordination of the parallel session at VI Espanet Italia Conference, University of Calabria. Session was coordinated with Marilena Dellavalle (University of Turin) held in Rende, 19-21 September

"Dilemmas and sign of new professionalism in children and family services" - Relazione alla 3rd Enact (European Network Social Action) Joint European Conference, Istanbul, 16-19 april, 2013 |

"La cura di sé nell'operatore a contatto con situazioni complesse (self care for front line practitioners) - Paper al IV convegno nazionale "Prendersi cura di sé per prendersi cura degli altri" – Associazione Piombini Sensini, - Macerata 12 aprile 2013

"La valutazione in una prospettiva psico-sociale" – Intervento al Seminario "Progetto Alisei. Modelli per la protezione, la cura e il reinserimento di soggetti vittime di abuso e sfruttamento sessuale", funded by Daphne Project Paper on 13 maggio, Firenze (I)

VI conference of Cismai (Italian Network of Services against Child Abuse), held in Turin, 12- 14 December 2013, Key note speech "Vulnerable children and families: which room for social work?"

2012

Preparare i professionisti del sociale" – Intervento al Convegno Nazionale "Politiche, servizi e professioni sociali tra fragilità personali e potenzialità comunitarie" organizzato dall'Università di Trieste - Trieste – 5 dicembre 2012

"L'assistente sociale di fronte alla crisi: le ricadute sul processo d'aiuto e il rapporto con l'organizzazione", Paper al Convegno Nazionale Ordine Regionale degli Assistenti Sociali "Una professione alle corde", Milano 11 nov 2012

"Gli assistenti sociali di fronte alla contrazione delle risorse: individualizzazione del processo di aiuto e dilemmi nel rapporto con l'organizzazione" - Paper alla V° conferenza Espanet Italia, svoltasi a Roma, Università La Sapienza, Roma, 20 - 22 Settembre 2012

"Valutare la genitorialità: un compito delicato", Intervento al Seminario "Il sostegno alla genitorialità oggi: pensare e agire le alleanze educative nella comunità. Regione Emilia Romagna - IRESS - 8 may 2012, Bologna

"Il ruolo del servizio sociale nei casi di maltrattamento all'infanzia" – Intervento al ciclo di incontri seminariali sul Servizio Sociale, Università della Calabria, Arcavacata di Rende, 21 maggio 2012, Cosenza (I)

Organizzazione del seminario internazionale "Social work research: reasons and peculiarities", promosso da AIDOSS, Università di Milano-Bicocca e Piemonte Orientale, Ordine degli Assistenti sociali. 20 gennaio 2012, Milano

2011

Istituto di Ricerca Sociale - convegno "Disegniamo il welfare di domani"- Paper on "il coordinamento come funzione di integrazione socio sanitaria– Milano 29 settembre 2011

"La resilienza. Il progetto quadro per il minore. Resilienza e capacità di aspirare", Paper al Convegno regionale CISMAI – Regione Liguria. Genova giugno 2011.

"The effects of decentralisation: the situation in Italy" - Paper alla Conferenza organizzata dal Consiglio d'Europa e UNICEF "Combating violence against children: from isolated actions to integrated strategies" – Kiev (UK) - 24-25 May, 2011

"Decision making and dilemmas of child and family social workers", Paper alla 2° ENSACT (European Network of Social Action) Conference - BRUXELLES (B) 11-13 April, 2011

"Snodi critici e dilemmi nella protezione dell'infanzia: un sistema di intervento per affrontarli con successo" – Key note alla giornata di studio - marzo 2011, Città di Andria (BAT)

"Servizio sociale e sviluppo sostenibile: le sfide per il futuro e la Global Agenda" – Organisation and Key note at World Social Work Day, University of Milano - Bicocca – March, 2011

2010

"Professional Foster Care: results of a new service for vulnerable children" - Paper alla XIth biennial International conference EUSARF (European Scientific Association on Residential and Family Care for Children and Adolescent) - Groningen, (NL) -22-25 september, 2010

Relazione introduttiva allo Spring meeting Aidoss "Legame tra esercizio delle professioni e didattica di servizio sociale" - Organizzato da AIDOSS (Associazione Italiana Docenti di Servizio Sociale) c/o Università di Roma 3 16 – 17, april 2010

"Nuovi servizi per la famiglia e i minori. Rischi e potenzialità di uno scenario in cambiamento. Esiti di un'indagine" – Relazione al V° congresso del CISMAI (Coordinamento Italiano Servizi contro il Maltrattamento e l'Abuso all'Infanzia) "Stati Generali sul Maltrattamento all'infanzia in Italia" – Roma, 04/5 febb 2010

2009 - 2008

Organizzazione della Conferenza e della Summer School dell'Aidoss (Associazione Italiana Docenti di Servizio Sociale) "Servizio sociale: una disciplina in relazione con etica e teoria" - Organizzazione e coordinamento sessione parallela "Spazio Formazione" – AIDOSS e Università degli studi di Torino – 1-3 Ottobre 2009 al 03-10-2009

"I risultati di quattro anni di attività di un servizio territoriale per la famiglia e i minori nella provincia di Milano. Esiti di una ricerca valutativa" (Four years of an innovative local children and family service. An Evaluative research) - Relazione alla X° Conferenza Internazionale EUSARF (European Scientific Association on Residential and Family Care for Children and Adolescents) – Padova, 26-29 March 2008



"A local community based service for children and families: results" - Relazione al XVIIth ISPCAN International congress on Child Abuse and Neglect "Towards a caring and non violent community: a child's perspective" - Hong Kong dal 07-09-2008 al 10-09-2008

"Ruolo dei servizi e processo civile minorile: tutela, responsabilità e difesa tecnica" - Paper al XXVII congresso nazionale dell'Associazione Italiana dei Magistrati per i Minorenni e per la Famiglia – Brescia dal 23-10-2008 al 25-10-2008

"Nuovi strumenti giuridici e nuove prassi a tutela dei bambini" - Relazione al Convegno internazionale "Intrecci traumatici: nuove prospettive e strategie di intervento" - Organizzato dal Centro di ricerca sulle dinamiche evolutive ed educative (CRiDEE) della facoltà di Psicologia dell'università Cattolica di Milano. Milano dal 29-05-2009 al 30-05-2009

"Self evaluation of professional social work" - Paper al 7th annual meeting of TISSA – The International Social Work and Society Accademy - University of Vilnius (Lit) dal 26-08-2009 al 28-08-2009

July, 2020

A handwritten signature in black ink, appearing to read "Teo Berlot". The signature is written in a cursive, flowing style with some ink bleed-through from the reverse side of the page.